

# Grievance Redressal & Improvement Report

<i>Particulars</i>	<i>FY24</i>	<i>FY25</i>	<i>FY26</i>	<i>FY27 (Apr-May)</i>	<i>Apr 26</i>	<i>May 26</i>
Proportion of grievances redressed within 15 days	99.98%	100.00%	99.81%	99.51%	99.09%	100.00%
Proportion of grievances redressed within 30 days	0.02%	0.00%	0.19%	0.49%	0.91%	0.00%
Proportion of grievances redressed within 60 days	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%